

Everyone Deserves a Great Manager: The 6 Critical Practices for Leading a Team

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A WALL STREET JOURNAL BESTSELLER

From the organizational experts at FranklinCovey, an essential guide to becoming the great manager every team deserves.

A practical must-read, FranklinCovey's Everyone Deserves a Great Manager is the essential guide for the millions of people all over the world making the challenging and rewarding leap to manager. Based on nearly a decade of research on what makes managers successful-and includes new ways of thinking, tips and techniques-this volume has been field-tested with hundreds of thousands of managers all over the world.

Organized under four main roles every manager is expected to fill, Everyone Deserves a Great Manager focuses on how to lead yourself, people, teams, and change. Readers can start anywhere and go everywhere with this guide--depending on their current problem or time constraint. They can pick up a helpful tip in ten minutes or glean an entire skillset with deeper reading. The goal is for the busy manager to know what to do and how to do it without interrupting their regular workflow.

Each role highlights the current, authentic problems managers face and briefly explores the limiting mindsets or common mistakes that led to those problems. With skill-based chapters that cover managerial skills like one-on-ones, giving feedback, delegating, hiring, building team culture, and leading remote teams, the book also includes more than thirty unique tools, such as a prep worksheets and a list of behavioral questions for your next interview. An approachable, engaging style using real-world stories, Everyone Deserves a Great Manager provides the blueprint for becoming the great manager every team deserves.

DISCOVER THE PROVEN BEST PRACTICES TO DEVELOP YOUR PEOPLE INTO A HIGH-PERFORMING TEAM. A practical must-read, FranklinCovey's Everyone Deserves a Great Manager is the essential guide for the millions of people making the challenging and rewarding leap to becoming a manager. Based on decades of research-- including new ways of thinking, tips, and techniques--these six practices have been field-tested with leaders all over the world. Scott Miller serves as FranklinCovey's Executive Vice President of Thought Leadership and is the host of On Leadership With Scott Miller--a weekly leadership webcast, podcast, and newsletter. He also hosts the weekly iHeart radio program and podcast Great Life, Great Career With Scott Miller, and is a leadership columnist for Inc. magazine.

Todd Davis, FranklinCovey's Chief People Officer, has been entertaining and inspiring people throughout the world for more than twenty-five years, with his deep understanding of leadership, employee engagement, and talent management. He has delivered numerous keynote addresses and speeches at top industry conferences and associations, at annual corporate events, and for FranklinCovey clients, many of which are Fortune® 100 and 500

companies. He lives in Salt Lake City, Utah.

Victoria Roos Olsson is a senior leadership consultant with FranklinCovey. She is an expert in leadership development and has trained, developed, and coached leaders across the world for the past twenty years. She has also lead Learning & Development organizations for large corporations across Europe and the Middle East.

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